

**HUMAN RESOURCE ENTERPRISE
CUSTOMER COUNCIL MEETING
Grimes North Conference Room
March 1, 2006 at 1:30 p.m.**

Agenda Item	Notes
Members Present	Bill Snyder-Chair-Judicial, Bill Gardam, Vice-Chair-DHS, Cindy Morton-Revenue, Roger Stirler-Education, Lance Noe-Drake, Marty Deaton- Public Safety, and John Craig-AFSCME
Members Absent	Mike Marshall-Legislature, Penny Westfall-Law Enforcement Academy, Clarence Key-Parole Board, Nancy Richardson- Transportation, Dean Lerner-Inspections, Jim Riordan- PERB
Other Attendees	Nancy Berggren-DAS-HRE, Ed Holland-DAS-HRE, MaryAnn Hills-DAS-HRE, Dave Werning-Inspections and Appeals, Laura Riordan-DAS, Denise Sturm-DAS-SAE, and Mary Christy-Transportation
Opening Remarks	<ol style="list-style-type: none"> 1. Chairperson Bill Snyder called the meeting to order. 2. Bill Gardam made the motion to approve the minutes from the February 01, 2006 meeting and Roger Stirler seconded the motion. 3. The motion carried and the minutes were approved.
Updates	<p>Bill Snyder will contact customer council members who have regularly missed council meetings in order to encourage attendance.</p> <p>Nancy Berggren introduced Daryl Campbell with USA Staffing as Christina Dykstra's temporary replacement.</p>
Budget Updates	Denise Sturm handed out the budget report for the month, including billing counts. Denise reported that there are no major issues with the budget. The council had a brief discussion regarding the budget format and determined that the material being distributed was satisfactory.
Labor Relations Program Review	MaryAnn Hills provided the Council with an overview of the Personnel Officers Program. A brief discussion followed regarding the next steps in the rate setting process. The council also asked that HRE prioritize the items included in the program reviews for the April meeting.
Topics for next meeting	Legislative Update Rate discussion
Next meeting:	April 05, 2006 Grimes South Conference Room at <u>1:30 p.m.</u>
Adjourned:	The meeting was adjourned at 2:50 p.m.